

Ru Lin

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Philadelphia, PA 19154

- *Work with an organization to gain real world experience regarding systems and processes.*
- *Work with experiences professionals to grow as a working individual.*
- *Learn about skills to engage in a real-world client relationship.*

SKILLS

- Team Leadership
- New Hire Training
- Time management
- Inventory Management
- Reliability
- Adaptability

EXPERIENCE

BRISTA

Mr. Wish

Philadelphia, PA

June 2018 - February 2020

- Exhibited excellent communication skills while interacting with customers and coworkers in a professional manner.
- Demonstrated ability to work collaboratively with customers and colleagues to create a positive customer experience.
- Performed cash handling duties accurately and efficiently to ensure accurate accounting records.
- Maintained an efficient workflow by restocking supplies as needed throughout the day.

MANAGER

Frozen Rolled Ice Cream

Philadelphia, PA

February 2022 - Present

- Mentored and trained new employees on company policies and procedures.
- Provided support for customers by addressing complaints quickly and efficiently, displaying exceptional customer service skills.
- Monitored team productivity and performance to support goals.
- Utilized strong analytical and problem-solving skills to address operational issues.

EDUCATION

BBA IN ACCOUNTING AND INFORMATION SYSTEMS CANDIDATE

Temple University, **Philadelphia, PA, US**

Expected graduation Dec 2026

REFERENCES

References available upon request