

Oszain J Bangura

102 Quigley Way • Coatesville, PA 19320 • Oszainbangura@gmail.com | Oszain.Bangura@temple.edu • (267) 586-7848

Education

Temple University - Fox School of Business

Bachelor of Business Administration

Philadelphia, PA

December 2025

Major: Accounting

Minor: Marketing

Relevant Coursework: Intermediate & Cost Accounting, Risk Management & Insurance, Digital Systems, Statistics

Community College of Philadelphia

Associate in Arts, Business General

Philadelphia, PA

June 2021 – May 2023

Relevant Coursework: Financial & Managerial Accounting, Calculus, Macro & Microeconomics, Business Law

Activities

Member, National Association of Black Accountants

January 2024 - Present

Experience

Old Navy

Retail Sales Associate

Exton, PA

December 2022 – Current

- Collaborate with team of 10 to achieve sales targets, simultaneously ensuring smooth and successful operation of national retail apparel company serving 200-500 customers daily.
- Assist in reaching sales targets by suggestive selling complementary product selections, leveraging effective sales techniques and building strong customer relationships.
- Engage with customers in a friendly and welcoming manner, attentively listening to their needs, and providing style and item recommendations according to their preferences and fulfilling online pickup and shipment orders.
- Mentoring new hires, provide guidance on company policies, customer service standards and product knowledge, answering questions and offering feedback to help them succeed.
- Resolving issues during daily operations such as returns or exchanges, addressing inventory discrepancies and staying informed about product specifications and procedures to effectively address customer concerns.

Osman Bangs Logistics LLC

Co-Owner: Partner

Philadelphia, PA

December 2021 – Current

- Performed administrative tasks for family-owned delivery and shipment company.
- Tracking operational revenues and expenses such as fuel costs, maintenance and repairs, driver salaries, insurance premiums, vehicle financing expenses and administrative costs.
- Obtaining necessary licenses, permits and registrations such as operating authority, permits, and adhering to environmental regulations to legally operate in specific jurisdictions.
- Maintaining accurate records of compliance activities such as driver qualification files, vehicle inspection reports, cargo securement, hours of service logs and employee drug testing results.
- Planning routes while factoring in distance, traffic conditions, pick-up and delivery schedules. Acting as point of contact for customers and coordinate to confirm delivery details and shipment status. Maintaining daily communication with driver to provide customers with updates, issues or delays or changes.

Walmart Supercenter

Cashier

Springfield, PA

December 2020 – December 2021

- Operated cash registers accurately and efficiently to scan items, process transactions and handle payments using cash, debit/credit cards and other forms of tender for a multinational retail chain.
- Provide friendly services to customers by greeting them, answering questions, and offering assistance as needed throughout the checkout process.
- Counted and reconciled cash drawers at the end of shifts, following proper procedures for cash management and adhering to security protocols to prevent losses or discrepancies.
- Trained new team members in cash register operation, stock procedures and excellent customer services to ensure they are equipped to operate efficiently within cashier role.

Oszain J Bangura
Skills & Interests

Technical: Microsoft Word, Excel, PowerPoint

Language: Intermediate in Krio

Skills: Interpersonal and Communication skills.