

# Dang Nguyen

dang.nxn@gmail.com | 267-724-9643 | Philadelphia, PA 19149

## EDUCATION

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### East Stroudsburg University, College of Business & Management

Bachelor of Science in Finance

Major: Finance

East Stroudsburg, PA

Fall 2021 – Spring 2023

### Temple University, Fox School of Business

Bachelor of Business Administration in Finance

Major: Finance

Philadelphia, PA

Fall 2023 – Spring 2025

## PROFESSIONAL WORK EXPERIENCE

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### Café Soho – Korean Restaurant

*Shift Leader*

Philadelphia, PA

June 2022 – Present

- Lead and coach team members with concise and thoughtful feedback, creating over a 50% improved employee retention rate.
- Monitor both food and health safety guidelines to assure they are meticulously followed, as well as ensure that Café Soho's brand quality standards are being met.
- Communicate consistently with managers to ensure store profit targets are being satisfied through shift summary reports and thoughtful suggestions.
- Provide professional, enthusiastic, and friendly service while servicing up to ten tables during peak-hours, leading to developed loyal relationships with customers.
- Execute mannerisms and practices of experienced senior servers and management staff, resulting in a 20% increase in average check sizes.

## RELEVANT EXPERIENCE & ACTIVITIES

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### Naval Junior Reserve Officers' Training Corps

*Lieutenant, Chief Administrator*

Benjamin Franklin High School

September 2017 – June 2021

- Diligently lead weekly drills for the entirety of my class grade, which consisted of 40+ cadets.
- Liased in documenting necessary paperwork detailing the performance of my class grade's cadets through Microsoft Excel.
- Ensured that cadets experienced fulfilling training sessions through strategic monitoring.

### Space Research Center Magnet Program

*Member*

Northeast Highschool

September 2019 – March 2020

- Effectively promoted the organization's social media presence through platforms such as Instagram and generated 100+ weekly interactions.
- Assisted in creating the mock design of a three-man space capsule, which would simulate the feeling of "zero gravity."
- Conceptualized project ideas and created consistent video edited content with great attention to detail and color coordination.

## SKILLS

**Soft Skills:** Microsoft Office (Excel), Google Workspace

**Hard Skills:** Computer engineering, computer hardware maintenance, influential leadership

**Languages:** English (Fluent), Vietnamese (Native)

## AWARDS & ACHIEVEMENTS

NS4 Outstanding Cadet (Highest Recognition)

May 2021

Purple Heart Medal of Leadership

April 2020

Warrior Recognition Grant

September 2021 – June 2022

ESU Dean List

August 2022 – December 2022

Microsoft Excel Yellow Belt

June 2022