

Nathaniel D. Watson

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: January 2021
Major: Marketing

BUCKS COUNTY COMMUNITY COLLEGE, Newtown, PA
Associate of Business Administration, Graduation: January 2019
Major: Business Administration

EXPERIENCE: LOWE'S HOME IMPROVEMENT, Quakertown, PA March 2017 – Dec. 2018
Customer Service Associate, Lumber Department

- Replenished inventory using powered equipment.
- Assisted customers by answering questions regarding home renovations and product application.
- Worked with management to develop new techniques to improve workplace efficiency.
- Collaborated within small teams to complete tasks issued by management.
- Handled large customer and contractor orders through Genesis sales software.

BJ'S WHOLESALE CLUB, Quakertown, PA Aug. 2015 – Feb. 2017
Customer Service Associate

- Assisted hundreds of customers daily by answering questions regarding new products and club promotions.
- Presented customers with upgraded club membership opportunities that offered company rewards programs and cash back incentives.
- Replenished inventory for all ten club departments.
- Handled financial transactions, including cash, debit, credit, and checks totaling \$10,000 daily.

SKILLS:

- Proficient in Microsoft Office (Word, PowerPoint, Excel, Access)